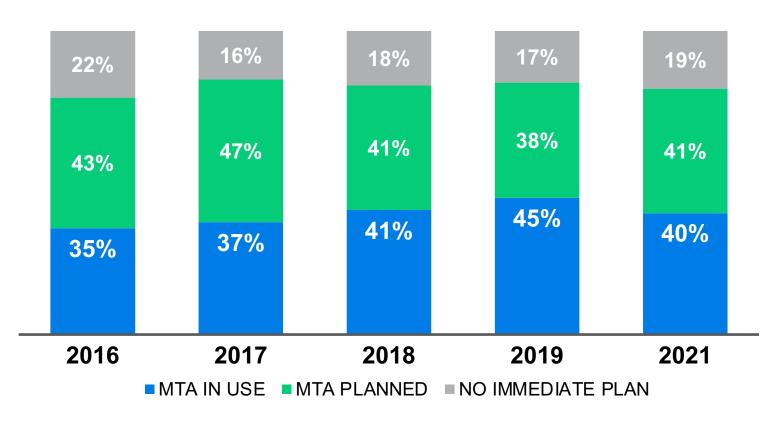
Attribution is Hard: Is MTA Worth the Effort?

October 13, 2021



MTA adoption remains relatively stable over the years, but a large share of marketers seems to be stuck in the middle



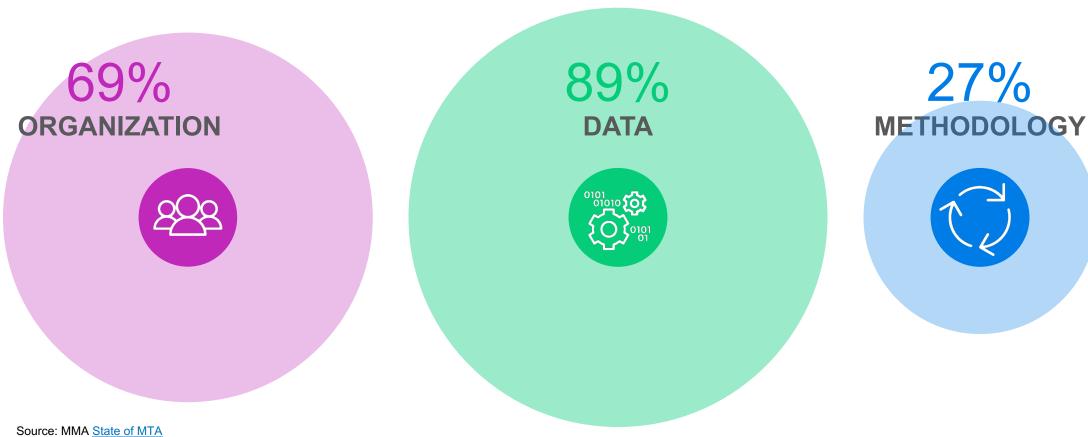
41% of brands have plans to adopt MTA within the next 6-18 months

39% feel that MTA is promising but too complicated



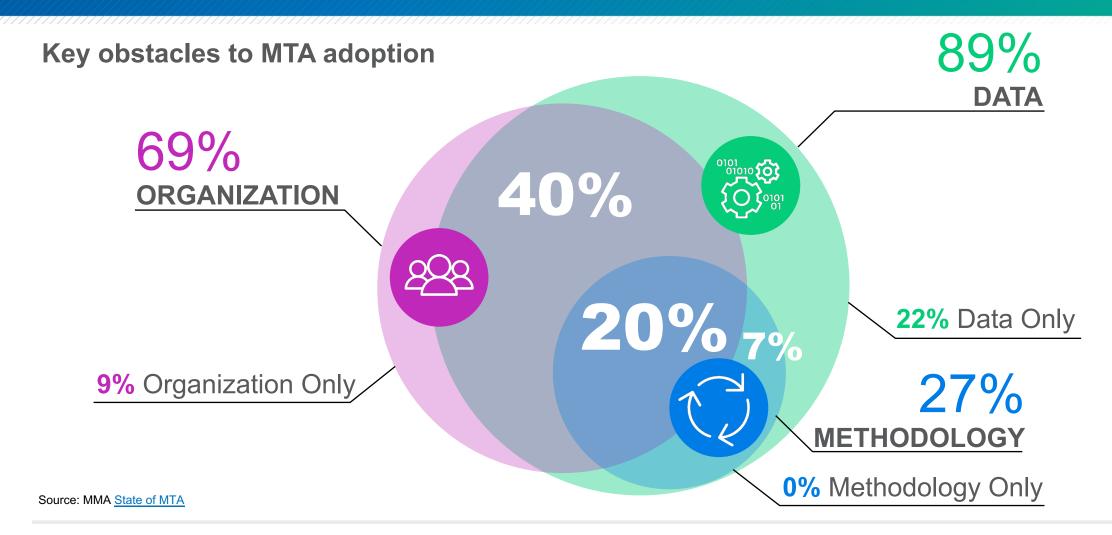
Most brands have issues with data and organization

Key obstacles to MTA adoption





20% of all brands face all key obstacles, while 67% of marketers face a combination of two

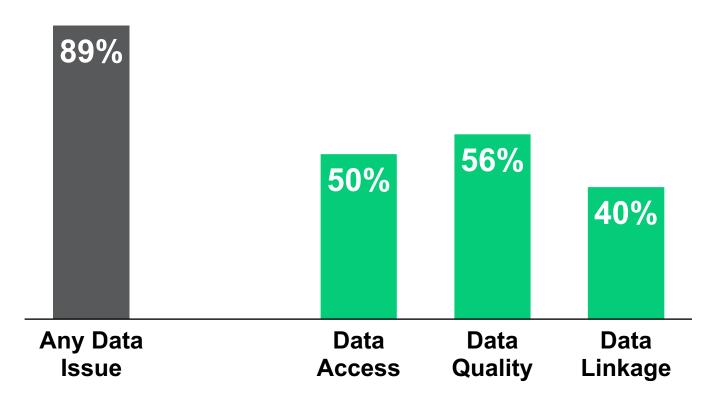




Data access, data quality and data linkage are top challenges for data issues



Top data-related issues impeding MTA success



"Our first-party data comes from our dealers and from our direct relationships with customers, and it's very rich, but building a bridge between that data and third-party data is always a big challenge."

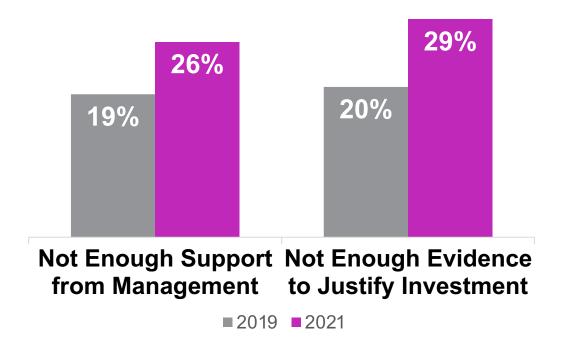
Hardy Faison Global Media Operations Team, General Motors



Marketers need to justify their investments and additional support from the top



Key leadership issues getting in the way of MTA adoption for prospective users



"When we first rolled out MTA, we tried to apply it to every single brand all at once. It was a huge mistake. Some of the teams weren't up to speed yet and didn't understand the benefits. We quickly pivoted to focus on a handful of brands instead where MTA could make an immediate impact."



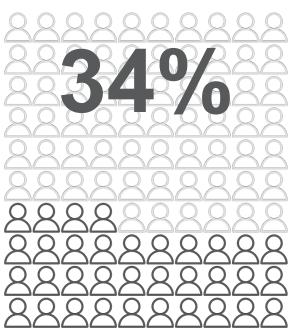
More marketers are interested in linking MMM and MTA than ever before

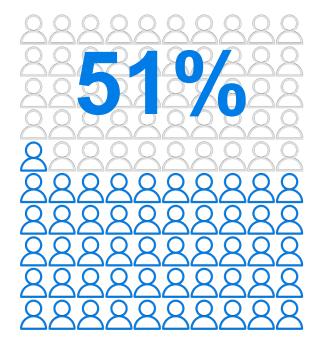


Percentage of marketers in North America interested in learning more about integrating MMM and MTA

2019

2021





"We're using MTA to allocate media within and between addressable channels (including direct mail and email), and to optimize individual campaigns. And MMM and MTA are used in conjunction with more qualitative tools to get the full picture. Reconciling output from all those models is one of our toughest challenges."

George Wu Associate Director Advanced Analytics, AT&T



New capabilities for MTA address these challenges



Linear TV, addressable TV, CTV/OTT, and online video at the user-level



Clean Rooms

Cohorts and Private Model Calibration



Offline and online identity resolution, with enrichment, activation and optimization



TOP OBSTACLES







Data

EXPAND SCOPE

More channels, and better opportunities to measure upper-funnel outcomes

EXPAND SCALE

Access to privacy-compliant data and cohorts from more partners, including walled gardens

EXPAND SCALE

Better identity resolution, and more streamlined systems to overcome data silos

Organization

ALIGN WITH TV TEAMS

Better alignment with internal TV teams and outside agencies

ALIGN WITH OTHER MARKETING TEAMS

Opportunities for better crosschannel collaboration between internal brand and media teams

ALIGN WITH TEAMS OUTSIDE OF MARKETING

Common language and outcome metrics, improved collaboration with departments outside of marketing

Methodology

BRIDGE TO MMM

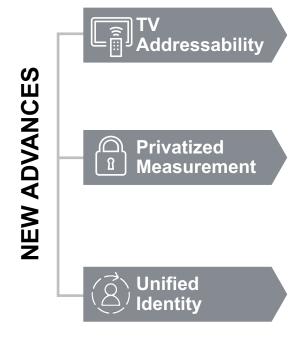
Broader view of the consumer journey, and a bridge to MMM and other TV measurement capabilities

BRIDGE TO WALLED GARDENS

Use of cohort data to enrich first-party data and boost cross-channel activation performance

BRIDGE TO MARTECH STACK

Less bias and more visibility across the marketing stack





"Modern measurement requires grooming, calibration and careful integration, but it's well within our grasp. If you let cookie deprecation kill your ambitions, you didn't dream big enough."

Thank you!



Marc Vermut VP, The Knowledge Lab <u>marc.vermut@team.neustar</u>



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